

Chapter 2

In this chapter:

Juanita's Story	20
What is the problem?	20
Some illnesses are hard to tell apart	21
What is causing the problem?	21
What Is the Best Treatment?	22
Is a treatment helpful or harmful?	22
Risks and benefits	24
Working for Change	26
Looking for the root causes of health problems	26
Organizing to solve community health problems	28
To the Health Worker	30
Helping people help themselves	30

Solving Health Problems



Whenever you have signs of a health problem, you need information to solve it. You need to know what the problem is, its cause, what can be done to treat it, and how to prevent it from happening again.

In this chapter, we tell the story of one woman, Juanita, and how she solved her health problem. Although the details apply only to Juanita, the way she thinks about her problem and works to solve it can apply to many health problems. You can use this method to solve a health problem yourself or to make decisions about getting good medical care.

Juanita discovered that a lasting solution to her health problem involved looking beyond her own situation. She also had to identify the root causes of the problem in her community and country, and work to change them. Like Juanita, you and your community can use this method to identify many causes of poor health for women and others—and plan ways to make your community a healthier place.

► *Some problems must be treated with skilled medical care. But many health problems can be treated at home or can be prevented by healthy living.*

Juanita's Story



Juanita lives in a small village in the mountains of western Honduras where she and her husband grow corn on a small plot of land. Their land does not produce enough to feed their 3 children, so several times each year Juanita's husband, Raul, goes off to the coast with other men from the village to work on the banana plantations.

About 3 weeks after the last time her husband returned home from the coast, Juanita began to notice more discharge than usual from her vagina. Then she started having pain when passing urine. Juanita knew that something was wrong, but she had no idea what it was.

Juanita decided to ask her friend Suyapa for help. Suyapa suggested drinking teas made from corn silk, because this had helped her when she had had pain passing urine. So Juanita tried the teas—but the pain and discharge did not go away. Suyapa then recommended the remedy her friend María del Carmen had used for pains after

childbirth. The local midwife had given María a cotton cloth filled with plant medicines to wrap around her belly. When Juanita tried the remedy and it didn't work, she thought putting the medicines inside her vagina might be better. But nothing helped, and the pain and discharge kept on bothering her.

Finally Juanita decided to go see the health worker, Don Pedro. She felt shy about having a man examine her, but by this time she was scared that something was seriously wrong.

WHAT IS THE PROBLEM?

Don Pedro told Juanita that in order to help her, he needed to learn as much about the illness as possible. So he asked Juanita these questions:

Step 1:
Start with doubt.
This means admitting you do not know the answer yet.

Step 2:
Find out as much as possible about the problem. Ask questions like these:

- When did you first notice the problem?
- What signs made you suspect that something was wrong?
- How often do you have these signs? What are they like?
- Have you ever had these signs before, or has anyone in your family or community had them before?
- Does anything make the signs better or worse?



SOME ILLNESSES ARE HARD TO TELL APART

After listening carefully to Juanita describe her pain and discharge, Don Pedro explained that signs often tell us the general kind of health problem someone has. But sometimes several different illnesses can cause the same signs. For example, a change in the amount, color, or smell of vaginal discharge could be caused by:

- a sexually transmitted infection (STI).
- an infection of the vagina that is not an STI.
- **pelvic inflammatory disease (PID)**, which is an infection of the womb, tubes, and other nearby organs, often caused by an STI.
- cancer of the cervix.

To get a better idea about which of these problems was causing Juanita's signs, Don Pedro needed to know whether Juanita and her husband used condoms, and whether either of them had had other sex partners. Juanita admitted that she suspects her husband has sex with other women, since he is gone for months at a time to work. But they had never discussed it, so she did not know for sure. The last time her husband came home, however, he had complained of some pain when passing urine. He blamed it on the foods he ate at the coast.

With this added information, Don Pedro said he suspected Juanita had an STI, probably gonorrhea or chlamydia. Because it is difficult to tell these infections apart, it is better to treat both of them.

Step 3:
Think about all the different illnesses that could be causing the signs.

Step 4:
Look for clues that can tell you which answer is most likely.

Step 5:
Decide which answer is probably the right one.

WHAT IS CAUSING THE PROBLEM?

Infectious diseases are those that are spread from one person to another. Some spread through touching infected people or objects, others through the air or water. The germs Don Pedro thinks are causing Juanita's illness are spread through sexual contact. But not all diseases spread from person to person.

Non-infectious diseases (not spread between people), may be caused by:

- something that goes wrong in the body, such as weak bones from aging.
- something that harms the body from the outside, such as lung problems from breathing a lot of dust or smoke.
- something the body lacks, such as enough good food.

But illnesses rarely have just one cause. (To learn more about identifying other causes, see page 26.) Different things contribute to whether a person is healthy or sick, including a person's beliefs and cultural traditions, conditions in the home and surrounding environment, and the ways in which land, wealth, and power are distributed.

What Is the Best Treatment?

IS A TREATMENT HELPFUL OR HARMFUL?

Although Don Pedro was certain that medicines would solve the problem, Juanita wanted more information before deciding on a treatment. She knew, for example, that traditional medicines had often helped her mother and grandmother when they were ill. Why, then, did the remedies she had tried fail to work? Here is Don Pedro's explanation:



Every community has developed remedies for solving health problems. Traditional remedies and modern medicine can both be helpful if practiced carefully and correctly. But remember that both kinds of medicine can be helpful, can be harmless, or can be harmful.

Juanita's remedies had, or could have had, all 3 of the possible results:

Corn silk tea would have been **helpful** if Juanita had an infection of the urine system. This is because corn silk tea makes a person pass urine more and so flushes germs out of the body. But these teas probably did not help Juanita because her infection was not in the urine system.



Wrapping plant medicines around the belly is a **harmless** remedy. It will not make a health problem worse, because the medicines stay outside the body, but it will not help, either.

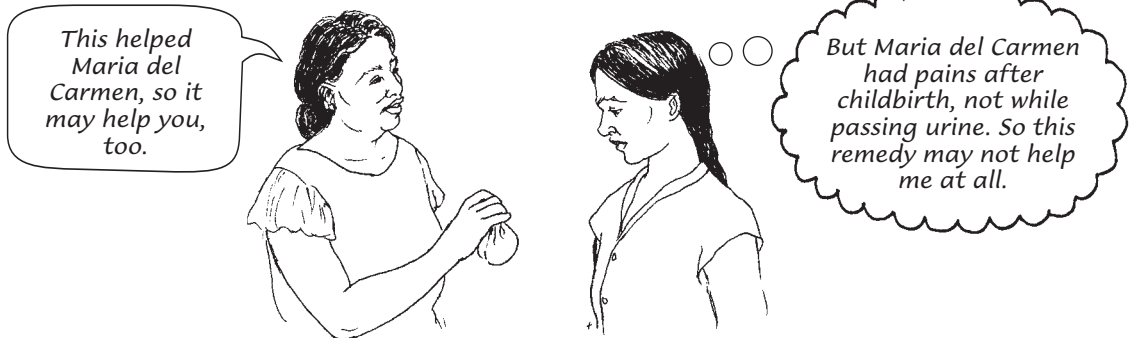
Putting plant medicines into the vagina is **harmful** and should never be done. Plant medicines can irritate the vagina and cause dangerous infections.



Don Pedro told Juanita that she could learn about a particular treatment and how well it works by talking to many different people who have used it. Here are some questions to ask:

- Why do you use this method?
- When do you use it?
- How do you use it?
- What happens when you use it?
- How often does it help the problem?
- Do things ever go wrong?

Think carefully about what different people say about treatments they have used. Then, when you try a remedy yourself, pay attention to what happens to your signs to see if the remedy helps you. Be careful about trying too many remedies at once.



To decide if a treatment will be helpful, harmless, or harmful, learn all you can about it first. If you are still unsure whether a treatment is harmless or harmful, consider these things:

1. The more traditional remedies there are for any one illness, the less likely it is that any of them works.
2. Remedies that you find foul or disgusting may not be helpful—and could be harmful.
3. Remedies that use animal or human waste do no good, and often cause dangerous infections. Never use them.
4. The more a remedy resembles the sickness it is said to cure, the more likely that its benefits come only from the power of belief. For example, a red plant will not necessarily stop bleeding.
5. Methods that deny people food, water, physical activity, or rest usually make them weaker, not stronger.
6. Methods that blame people for their problems usually add to their suffering and pain.

Step 6
 Decide on the best treatment. Always remember to think about possible risks and benefits (see below).

When Juanita felt satisfied that modern medicines were the best treatment for her health problem, Don Pedro gave Juanita some pills called doxycycline and ciprofloxacin and told her to come back in a week, after she had taken them all. He also explained that her husband, who was away again, must be treated with the medicines when he comes back, and that they must begin to practice safer sex.



Step 7:
 See if there is some improvement. If there are no results, start over again.

When Juanita returned to see Don Pedro the next week, she told him that she had taken all the pills he gave her but her signs had not gone away. She also said her discharge was getting worse and becoming yellow in color. So Don Pedro asked Valeria, a health worker with more training, for help.

Valeria agreed that Juanita had an STI. But because the medicines had not helped, Valeria suspected that Juanita may have a form of gonorrhoea that is resistant to ciprofloxacin. Valeria explained that *resistant* forms of gonorrhoea had come from foreign soldiers at the military base on the coast, who have been infecting the local women when they had sex. Valeria recommended that Juanita go to the city where she could get a more complete exam and be tested for gonorrhoea, syphilis (another STI), and cervical cancer. She could also get newer, more effective medicines, if needed.




RISKS AND BENEFITS

Juanita went home to think about what to do. She would have to spend most of her family's savings to pay for a trip to the city and the medicine. Since she would be gone at least two days (the trip is almost 6 hours each way by bus and walking), and her husband was still away at the coast, she would also have to find someone to watch her children while she was gone.


Juanita was afraid that her husband would be angry if he came back and found out that she had spent so much money to see a doctor. But she was also scared that if she did not go she would get worse. Valeria told her that without treatment she could pass the infection on to a new baby if she became pregnant. With time she would probably develop severe pain in her lower belly, have problems with her urine system and *menstrual cycle*, and become unable to have more children. Her husband could also develop many serious health problems

Juanita felt so uncertain about what to do that she went to see Valeria again. When Juanita explained her fears, Valeria suggested thinking about the problem this way:



Every treatment has risks and benefits. A risk is the chance that something may cause harm. A benefit is the good that something may bring. The best choice is to do something that will cause the greatest benefit and the smallest risk.

It may help to think about scales you use to weigh food in the market. Some things weigh more than others, and many small things can weigh more than one big thing. The same is true for risks and benefits. If the risks “weigh” more than the benefits, then the action is not worth doing.



These are the benefits of going to the city:

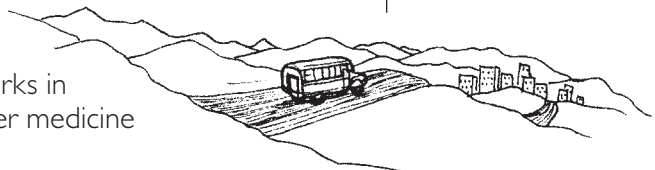
- I will feel better and can go on caring for my family.
- I will be able to have more children
- I will not pass the infection on to the baby if I become pregnant.

I will face these risks if I go to the city:

- Raul may be angry when he finds out.
- I will have to spend most of our savings.

If it were just so I'd feel better, the treatment wouldn't be worth it. But if it's true that I'll get much sicker and cannot have more children, then I must go to the city.

So Juanita went to the city for treatment, where the doctors said it was true that she had gonorrhea and probably chlamydia, but no signs of other STIs or problems. They explained that the medicine she had taken no longer works in her country. They gave Juanita a newer medicine for both her and her husband.



Working for Change

When Juanita had taken the medicine and was feeling better, it was tempting to think that her health problem had been solved. But she knew this was not true. When her husband returned from the coast, she would get infected again if he did not take the medicine and use condoms. She discussed the problem with Suyapa and other women whose husbands work at the coast, and together they decided to ask Valeria for advice.

LOOKING FOR THE ROOT CAUSES OF HEALTH PROBLEMS

Step 8:
Look for the root causes of the problem.

Valeria agreed that Juanita's health problem was not yet solved, because many of the conditions that created the problem still existed. She suggested an activity called "But why. . .?" to help identify the conditions that created the problem.

Valeria gathered the women in a circle, and asked them to try and answer her questions:

Q: Why did Juanita get sick?

Q: BUT WHY did she get gonorrhea and chlamydia?

Q: BUT WHY did her husband have gonorrhea and chlamydia?

Q: BUT WHY did he have sex with other people?

Q: BUT WHY was he away from his wife for so long?

Q: BUT WHY does he have so little land?

Q: Why else did Juanita get infected?

Q: BUT WHY won't Juanita's husband use condoms?

A: From gonorrhea and chlamydia.

A: Because she was infected by her husband.

A: Because he had sex with other people.

A: Because men are taught that they do not need to control their desire, and he was away from his wife for a long time.

A: Because he does not have enough land to feed his family and must work on the coast for months at a time.

A: Because most of the land is owned by big landowners. (A long discussion follows from this answer.)

A: Because her husband won't use condoms.

A: Because he doesn't know how STIs are spread.



When the women had named a long list of causes, Valeria suggested putting the causes in groups. This way, it is easier to see the different kinds of conditions that cause health problems:

Physical causes: germs or parasites, or something that goes wrong in the body or that the body lacks.

Environmental causes: conditions in the physical surroundings that harm the body, such as cooking smoke, lack of clean water, or crowded living conditions.

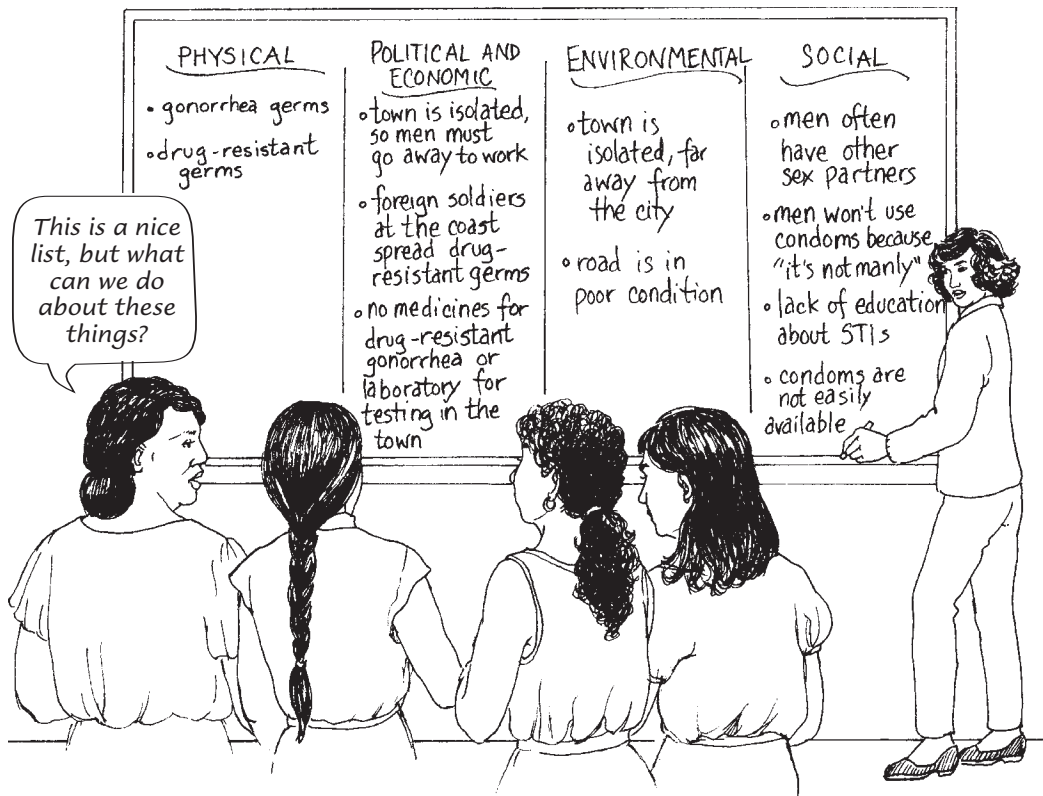
Social causes: the way people relate to or treat each other, including their attitudes, customs, and beliefs.

Political and economic causes: the way some people have more power, control, money, land, and resources, while others do not.

When the women put the causes of Juanita's problem into these groups, they came up with the following list:

Step 9:

It may help to group the causes together to think about what can be done to address them.



ORGANIZING TO SOLVE COMMUNITY HEALTH PROBLEMS

Step 10:
Decide which causes you and your community can change.

The next step, Valeria told the women, is to look at the different causes and decide which ones you and others in the community can change. Then think about what actions must be done to make the changes happen.

Step 11:
Decide what actions can make those changes happen.

After a lot of discussion, the women decided they would probably not be able to change the fact that the men had to go away for work—or even keep them from having sex with other women. But they thought they might get their husbands to use condoms if the men knew more about STIs, and if condoms were not so expensive. The actions they decided to take were:

Let's ask Don Pedro to talk with the men about STIs, since they respect him and listen to him.

Let's all meet together to practice talking with our husbands about using condoms.



I'll see if the health center will give out free condoms.

Other members of the group suggested these actions:

- Organize a community group to talk about health problems and include STIs in the topics discussed.
- While women are washing clothes at the river, talk to them about STIs and how to prevent them.
 - Talk to their sons about STIs before they leave the village to go to the coast.

Step 12:
Make a plan for carrying out the actions.

The last step, said Valeria, is to make a plan to carry out each of these ideas for action. The plan, she said, should answer each of these questions:

Cause: Men do not use condoms.
 Action: Help men learn about how STIs are spread.
 What/Who: Don Pedro will talk to the men about STIs and how condoms prevent the spread of STIs.
 When: When the men return from the coast
 What materials do we need? Condoms.
 Who is responsible? Juanita will ask Don Pedro.
 How will we evaluate? If men begin to use condoms.



- What are we going to do? What steps will we take?
- When are we going to do these things?
- Who will we do them with?
 - Who is responsible for making sure that the plan is carried out?
 - How will we know if the plan is working?

To help you use this method of solving health problems yourself, here is a chart with a list of all of the steps. On the left are the steps and on the right are the parts of Juanita's story that go with each step. Any time you have a health problem, you can use this chart to help you remember this method for thinking about and taking action to solve the problem.

<i>The Steps</i>	<i>Juanita's Story</i>
1. <i>Start with doubt.</i>	1. <i>Don Pedro did not know what caused the problem. He needed more information.</i>
2. <i>Find out as much as possible about the problem. Ask questions.</i>	2. <i>Don Pedro asked Juanita questions to find out what could have caused the problem.</i>
3. <i>Think about all the different illnesses that could be causing the signs.</i>	3. <i>Don Pedro thought about all the illnesses with these signs: an STI, another kind of vaginal infection, or cancer.</i>
4. <i>Look for clues that can tell you which answer is most likely.</i>	4. <i>Don Pedro tried to find out if an STI could have caused Juanita's illness.</i>
5. <i>Decide which answer is probably the right one.</i>	5. <i>Don Pedro decided Juanita probably had an STI.</i>
6. <i>Decide on the best treatment.</i>	6. <i>Don Pedro did not know which germs caused Juanita's infection, so he chose a treatment that works for several STIs.</i>
7. <i>If there are no results, start over again.</i>	7. <i>Juanita took the pills but did not improve and developed new signs. So Don Pedro asked Valeria for help.</i>
8. <i>Look for the root causes of the problem.</i>	8. <i>Juanita and her friends thought about the reasons why there was this kind of sickness in their community, such as poverty, unequal land ownership, the ways that men and women were expected to act, and lack of information.</i>
9. <i>Put the causes into groups to think about what can be done.</i>	9. <i>The women put the causes into physical, environmental, social, political, and economic groups.</i>
10. <i>Decide which causes you and your community can change.</i>	10. <i>They decided to work on the social causes. They think they can get their partners to use condoms.</i>
11. <i>Decide what actions can make those changes happen.</i>	11. <i>The women decided to practice how to talk to their partners about using condoms, to see if the health center will give out free condoms, and to ask Don Pedro to talk with their partners about STIs.</i>
12. <i>Make a plan for carrying out the actions.</i>	12. <i>They made a plan for each action they decided to take.</i>

To the Health Worker

► Share your knowledge with other women, other health workers, and with the people who make decisions in the community.

HELPING PEOPLE HELP THEMSELVES

In this chapter, Don Pedro and Valeria played important roles in helping the women in Juanita's community solve a health problem. The reason that Don Pedro and Valeria were so effective was that they did not tell Juanita and her friends what to do. Rather, Don Pedro and Valeria helped the women learn how to help themselves.

You, too, can help women and others in your community by following Don Pedro's and Valeria's example. You can:

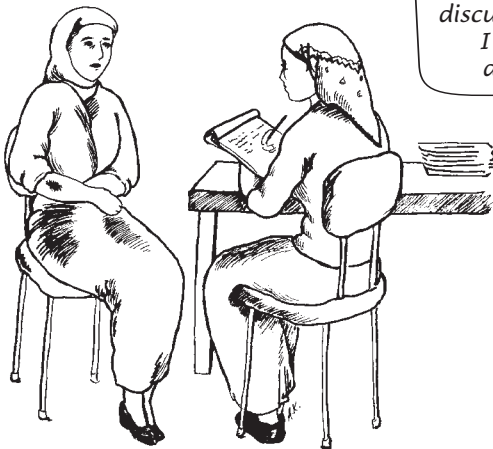
- **Share your knowledge.** To help themselves, people need information. Many health problems can be prevented if people know how. But remember that you do not have to have all of the answers to help people. Many times there are no easy answers. It is fine to admit when you do not know something. The people you work with will be glad for your honesty.

I'm not sure about that, but I can find out.



- **Treat people with respect.** Each person should be treated as someone who is capable of understanding their health problems and of making good decisions about their treatment. Never blame someone for their problem or for past decisions they have made.

What we have discussed is private. I will not tell anyone else.



- **Keep health problems private.** Health problems should not be discussed where others can hear. Never tell anyone else about a problem someone has

unless the person with the problem says it is OK.

- **Remember that listening is more important than giving advice.** To solve a problem, many people need someone who will listen to them without judgment. By listening, you let them know you care and that their experience is important. As they talk, they may find that they already know some ways to solve the problem.

- **Solve problems with others, not for them.** Even when someone's problems are very large and cannot be solved completely, they usually have some choices they can make. As a health worker, you can help people realize they have choices, and help them find the information they need to make their own decisions.

- **Learn from the people you help.** Learning how others experience and solve their own problems can help you to help others better (and sometimes yourself, too).

- **Respect your people's traditions and ideas.**

Modern science does not have all the answers. And many modern medicines come from studying plant medicines and traditional ways of healing. So it is important to respect and use what is good in both methods—and to remember that each method can cause harm if used in the wrong way.

- **Find out what people really want to learn about.** It is easy to get into the habit of giving information without finding out if it will be helpful. This often happens when health workers give prepared talks. But if you find out what people want to know, the information you give will be more useful to them. People also remember information better when it builds on their own knowledge.



You learn from those you help, and those you help learn from you.

Iron is found in hemoglobin, myoglobin, and different enzymes. Women need 18 mg. daily to fill the needs created by menstruation, pregnancy, and breastfeeding.

They don't care about good nutrition.

What is she talking about? This is such a waste of time!

Why do so many women bleed to death during birth? One reason is anemia. Many women do not eat enough foods rich in iron, like meat.

But meat costs so much. What other ways can we get enough iron?



- **Plan with people, not for people.** When you plan your work, be sure to talk first with the people in your community. Find out how they view the problem you are working to solve. Talk together about what they think causes the problem and their ideas for solving it. Working together brings the best results!